

# Patients First and Primary Care in the North East LHIN

**Dr. Paul Preston, VP Clinical Care**

**Setting the PACE: Priorities in Achieving Clinical Excellence**

**September 15, 2017**



**Ontario**

Local Health Integration  
Network

Réseau local d'intégration  
des services de santé

# New NE LHIN

Responsible for planning, integrating and funding health care for 565,000 Northerners.

- \$1.5 Billion to 150 health service providers

**NEW** ... Also delivers service to 16,000 including personal support, nursing, OT, PT, SW, SLP, and dietetic services.

**NOW** ...700 staff in working in offices in 20 communities (up from 45+ in 4 offices)





# Patients First Act

# Patients First – Five *Key Components*

## 1. Expanded Role for LHINs

- LHINs are responsible for **all** health service planning and performance.
- **Sub-regions** as focal point for integrated service planning and delivery.

## 2. Timely Access to, and Better Integration of, Primary Care

- LHINs are responsible for primary care **planning and performance improvement**, in partnership with local clinical leaders.

## 3. More Consistent and Accessible Home & Community Care

- Direct responsibility for **service management transferred from CCACs to LHINs.**

## 4. Stronger Links to Population & Public Health

- **Formalized linkages** between LHINs and public health units.

## 5. Improving Health Equity and Reducing Health Disparities

- **Indigenous, Franco-Ontarians and other cultural groups.**

# Minister's Mandate Letter

**In May 2017, Eric Hoskins, the Minister of Health and Long-Term Care, outlined our collective priorities in his mandate letter.**

**They include:**

- Improve the patient experience by putting the patient voice at the centre of health care planning
- Address the root cause of health inequities by strengthening the inclusion of social determinants of health in our planning
- Improve access to primary care and reducing wait times for specialist care, mental health & addictions services, home and community care and acute care
- Break down silos between health care sectors and providers to ensure seamless transitions for patients
- Support innovation by delivering new models of care and digital solutions

# Ministers Mandate letter to the LHIN

- *As a priority, develop and implement a plan with input from primary care providers, patients, caregivers and partners that **EMBEDS CARE COORDINATORS AND SYSTEM NAVIGATORS IN PRIMARY CARE** to ensure smooth transitions of care between home and community care and other health and social services as required.*

# Current System in the North East LHIN

565,000 Northerners navigating sectors of care



Specialists  
Diagnostics  
Independent  
health facilities

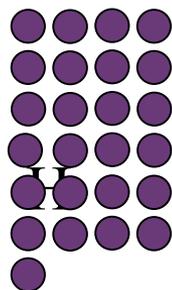
Primary Care  
Practitioners



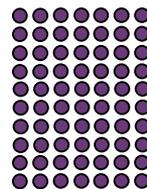
6 CHCs



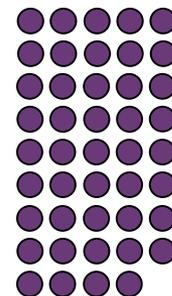
Home &  
Community  
Care  
(previously  
CCAC)



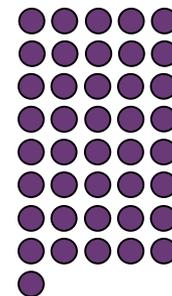
25 Hospitals



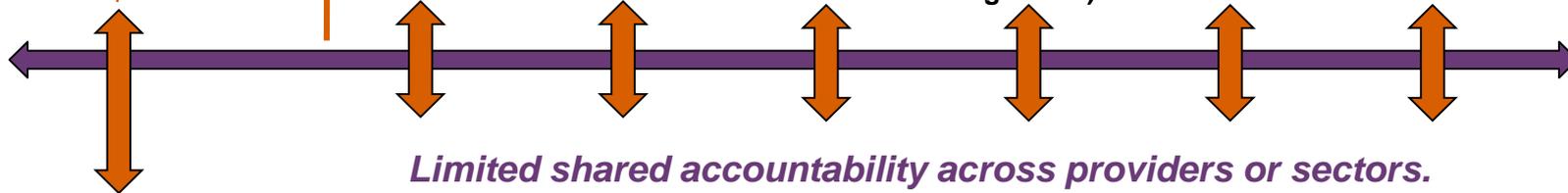
Home &  
Community  
Care  
(70 CSS  
Agencies)



44 CMHA  
Agencies



41 LTCHs



Accountable to MOHLTC

Varying models

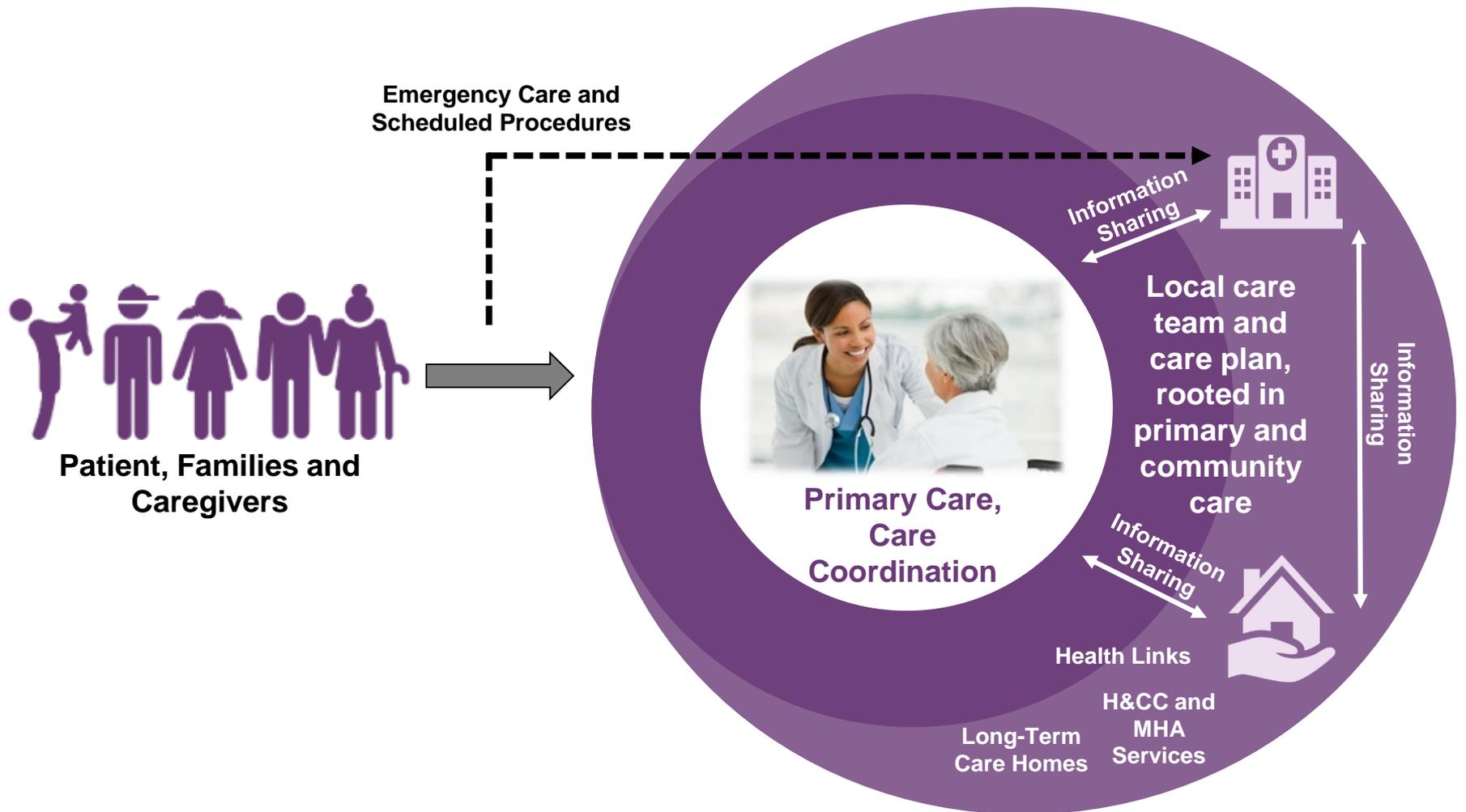
Varied access to inter-  
professional, team-based care

**Individual accountability agreements.**

**Individual volume-based funding.**

*\*Note: Numbers based on unique HSPs*

# Future State: Continuum of Care



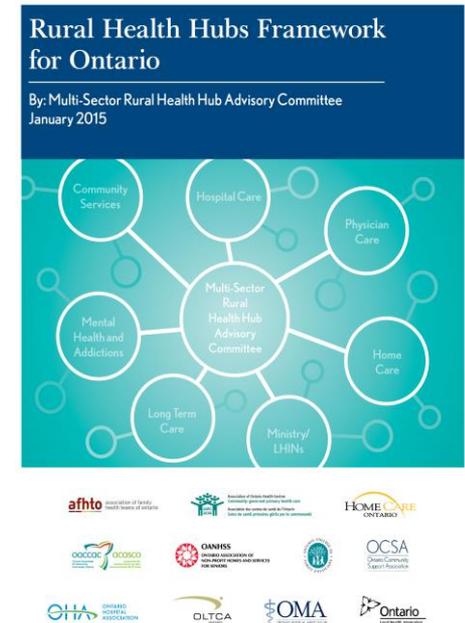
# Primary Care Priorities for 2017/18

Continue to build primary care as the foundation of the health care system to develop sub-region plans that:

- Implement a plan that **embeds care coordinators and system navigators in primary care to ensure smooth transitions.**
- **Support integration of Health Links into sub-regional planning.**
- **Health Human Resource Capacity Planning for Sub-Regions and Primary Care Groups-** Starting this fall. A proposed framework has been established that is people-centred and rooted in local stakeholder collaboration, planning and consultation. This framework will guide the process to better help coordinate the services of local health care providers and improve the patient/client experience.

# Rural Health Hub Pilot Project Background

- **Pilot Sites:** There are five Rural Health Hub Pilot Sites in Ontario including: **Espanola; North Shore; Manitouwadge; Haliburton; and Dryden.**
- **Purpose:** The purpose of a Rural Health Hub is to develop and implement a system level action plan in collaboration with local stakeholders. This plan will address the unique needs of our population and support the provision of equitable care closer to home.
- **Timeline:** August 2016 to March 31, 2018 (ongoing).



# Planning Day with Primary Care in Thessalon

